



*A guide to disabled facilities at
Centara Hotels & Resorts*

Centara Hotels & Resorts

Issue 1 (22/11/11)

Dear Partner / Guest,

Many of Centara properties offer specially adapted bedrooms, hotel facilities, lifts, wheelchair ramps, and staff on hand to assist guests with the disabilities or the elderly, if it is necessary.

Therefore, please use the following guide in order to get the valuable information on our hotels and resorts listed below. Most of the featured properties offer varying levels of disabled facilities and, if one has any specific access requirements, we suggest clarifying these with our team in advance of confirming the reservation.

Please note that this document shall be used as a guide only; any of Centara properties would be very happy to welcome disabled guests and elderly visitors taking into consideration all the necessary precautions. Although certain hotels and resorts may not have specially designated disabled access facilities, we will do our utmost to accommodate your requirements.

If you have any questions or would like to check the updated information of Centara Hotels & Resorts, please contact us at sales@chr.co.th or call +66 (0) 2 769 1234.

Here for You,

Centara Hotels & Resorts

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Bangkok

Centara Grand at CentralWorld

Property Information Report (18.08.2011)

PUBLIC AREAS

Please give internal door widths to public areas:
areas

No doors for accessing the public

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	
Lounge:	Y/N	<i>2 steps</i>
Bars:	Y/N	<i>No steps</i>
Restaurants:	Y/N	<i>No steps</i>
Swimming Pool:	Y/N	<i>7 steps</i>
Swimming Pool Hoist:	Y/N	
Beaches:	Y/N	<i>N/A</i>
Are there lifts to public areas and rooms to all floors?	Y/N	<i>7 lifts</i>
Please give door widths to bedrooms		<i>100 cm</i>
Do you have a wheelchair for guests use?	Y/N	<i>2 wheelchairs</i>
Do you have a wheelchair accessible toilet?	Y/N	
Is the area around the Hotel hilly or uneven?	Y/N	
Is the area around the Hotel generally flat?	Y/N	
What are the pathways around the hotel made of?		<i>Concrete</i>

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	<i>4 rooms</i>
What is the room category for adapted rooms?		<i>Deluxe</i>
Please give door widths to bedrooms		<i>100 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>45 cm</i>
Please give height of plug sockets and light switches		<i>50 – 100 cm</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>120 cm (in disabled room)</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	<i>N/A</i>
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement

Long mirror from ceiling to floor (approximately 250 cm)

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *N/A*

Height of cooking appliances *N/A*

Height of fridge *N/A*

Sink height *N/A*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N** *Staff assistance*

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N** *N/A*

Is there wheelchair access to a games room? **Y/N** *N/A*

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?
If yes, what are they? *N/A*

Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N**

Centara Grand at Central Plaza Ladprao Bangkok

Property Information Report (25.07.2011)

PUBLIC AREAS

Please give internal door widths to public areas: *160 – 190 cm*

Do you have disabled parking? **Y/N** *Main Lobby: in front of the hotel lobby
Mezzanine Floor: ramp access from the parking*

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>No steps</i>
Lounge:	Y/N	<i>No steps</i>
Bars:	Y/N	<i>1 step at Blue Sky</i>
Restaurants:	Y/N	<i>28 steps from Lobby to Le Danang</i>
Swimming Pool:	Y/N	<i>No steps</i>
Swimming Pool Hoist:	Y/N	<i>N/A</i>
Beaches:	Y/N	<i>N/A</i>
Are there lifts to public areas and rooms to all floors?	Y/N	
Please give door widths to bedrooms		<i>84 cm</i>
Do you have a wheelchair for guests use?	Y/N	
Do you have a wheelchair accessible toilet?	Y/N	
Is the area around the Hotel hilly or uneven?	Y/N	
Is the area around the Hotel generally flat?	Y/N	
What are the pathways around the hotel made of?		<i>Concrete</i>

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	<i>2 rooms</i>
What is the room category for adapted rooms?		<i>Deluxe</i>
Please give door widths to bedrooms		<i>84 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>30 cm</i>
Please give height of plug sockets and light switches		<i>Plug 15 cm / Switch 90 cm</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>115 cm</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement *Height 102 cm / Size 110 x 120 cm*

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *87 cm*

Height of cooking appliances *N/A*

Height of fridge *204 cm*

Sink height *87 cm*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N** *N/A*

Is there wheelchair access to a games room? **Y/N** *N/A*

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions? If yes, what are they? *N/A*

Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N**

Pattaya

Centara Grand Mirage Beach Resort Pattaya

Property Information Report (02.08.2011)

PUBLIC AREAS

Please give internal door widths to public areas: *No doors for accessing the public areas*

Do you have disabled parking? **Y/N** *4 spaces*

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>3 steps</i>
Lounge:	Y/N	<i>6 steps</i>
Bars:	Y/N	<i>Lobby Level</i>
Restaurants:	Y/N	<i>36 steps</i>
Swimming Pool:	Y/N	<i>7 steps</i>
Swimming Pool Hoist:	Y/N	<i>N/A</i>
Beaches:	Y/N	<i>6 steps</i>
Are there lifts to public areas and rooms to all floors?	Y/N	<i>6 steps</i>
Please give door widths to bedrooms		<i>97 cm</i>
Do you have a wheelchair for guests use?	Y/N	<i>4 units</i>
Do you have a wheelchair accessible toilet?	Y/N	<i>2 units</i>
Is the area around the Hotel hilly or uneven?	Y/N	
Is the area around the Hotel generally flat?	Y/N	
What are the pathways around the hotel made of?		<i>Concrete</i>

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	<i>6 rooms</i>
What is the room category for adapted rooms? <i>Ocean Facing</i>		<i>1 Deluxe and 5 Deluxe</i>
Please give door widths to bedrooms		<i>97 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>60 cm</i>
Please give height of plug sockets and light switches		<i>Plug 25 cm / Switch 135 cm</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>80 cm</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement *100 cm*

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *N/A*

Height of cooking appliances *N/A*

Height of fridge *N/A*

Sink height *N/A*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions? If yes, what are they? *N/A*

Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N** *Limitations due to the landscape, gardens and pools*

Centara Pattaya Hotel
Property Information Report
(27.07.2011)

PUBLIC AREAS

Please give internal door widths to public areas: *180 cm*

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>3 steps</i>
Lounge:	Y/N	<i>No steps</i>
Bars:	Y/N	<i>No steps</i>
Restaurants:	Y/N	<i>No steps</i>
Swimming Pool:	Y/N	<i>No steps</i>
Swimming Pool Hoist:	Y/N	<i>4 steps</i>
Beaches:	Y/N	<i>N/A</i>

Are there lifts to public areas and rooms to all floors? **Y/N**

Please give door widths to bedrooms *90 cm*

Do you have a wheelchair for guests use? **Y/N**

Do you have a wheelchair accessible toilet? **Y/N**

Is the area around the Hotel hilly or uneven? **Y/N**

Is the area around the Hotel generally flat? **Y/N**

What are the pathways around the hotel made of? *Concrete*

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	<i>2 rooms</i>
What is the room category for adapted rooms?		<i>Deluxe</i>
Please give door widths to bedrooms		<i>90 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>55 cm</i>
Please give height of plug sockets and light switches		<i>50 – 100 cm</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>90 cm</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement *100 cm*

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *N/A*
Height of cooking appliances *N/A*
Height of fridge *50 cm (minibar)*
Sink height *90 cm*

OTHER AMENITIES

Swimming Pool? **Y/N**
Does it have a ramped entrance? **Y/N**
Does it have a sloping base? **Y/N**
If the pool has steps is there a grab rail for assistance? **Y/N**
Do you have a pool hoist available? **Y/N**
Does the Gymnasium have wheelchair access? **Y/N**
Is there wheelchair access for entertainment? *Y/N* *N/A*
Is there wheelchair access to a games room? **Y/N**
Do you have suitable activities for disabled children? **Y/N**
Do you have any sensory disability modifications/provisions? If yes, what are they? *N/A*
Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N**

Nova Hotel & Spa Pattaya, Centara Boutique Collection

Property Information Report (27.07.2011)

PUBLIC AREAS

Please give internal door widths to public areas:		<i>4 – 6 meters</i>
Do you have disabled parking?	Y /N	<i>1 space</i>
Is access to the following areas by ramp or steps? (Please provide information for both options)		
	Ramp	Steps/how many?
Reception area:	Y /N	<i>5 steps</i>
Lounge:	Y /N	<i>No steps</i>
Bars:	Y /N	<i>No steps</i>
Restaurants:	Y /N	<i>No steps</i>
Swimming Pool:	Y /N	<i>No steps</i>
Swimming Pool Hoist: <i>the pool one must walk 5 steps)</i>	Y/N	<i>N/A (To reach the flat surface of</i>
Beaches:	Y/N	<i>N/A</i>
Are there lifts to public areas and rooms to all floors?	Y /N	
Please give door widths to bedrooms		<i>90 cm</i>
Do you have a wheelchair for guests use?	Y /N	
Do you have a wheelchair accessible toilet?	Y /N	
Is the area around the Hotel hilly or uneven?	Y/ N	
Is the area around the Hotel generally flat?	Y /N	
What are the pathways around the hotel made of?		<i>Concrete</i>

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	<i>5 rooms</i>
What is the room category for adapted rooms?		<i>1 Bedroom Deluxe Suite</i>
Please give door widths to bedrooms		<i>90 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	<i>TV only</i>
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>55 cm</i>
Please give height of plug sockets and light switches		<i>100 cm</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>90 cm</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement *100 cm*

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *N/A*

Height of cooking appliances *N/A*

Height of fridge *50 cm from the floor (minibar)*

Sink height *90 cm from the floor*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N** *N/A*

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions? If yes, what are they? *N/A*

Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N**

Trat

Centara Chaan Talay Resort & Villas Trat

Property Information Report (31.07.2011)

PUBLIC AREAS

Please give internal door widths to public areas:
areas

No doors for accessing the public

Do you have disabled parking?

Y/N

Is access to the following areas by ramp or steps?
(Please provide information for both options)

Ramp

Steps/how many?

Reception area:

Y/N

1 step

Lounge:

Y/N

N/A

Bars:

Y/N

3 steps

Restaurants:

Y/N

3 steps

Swimming Pool:

Y/N

3 steps

Swimming Pool Hoist:

Y/N

N/A

Beaches:

Y/N

No steps

Are there lifts to public areas and rooms to all
floors?

Y/N

There is only ground floor

Please give door widths to bedrooms

88 cm

Do you have a wheelchair for guests use?

Y/N

Do you have a wheelchair accessible toilet?

Y/N

Is the area around the Hotel hilly or uneven?

Y/N

Is the area around the Hotel generally flat?

Y/N

What are the pathways around the hotel made of?

Concrete and Sand

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	<i>Tropical Suite (Possible Option)</i>
What is the room category for adapted rooms?	N/A	
Please give door widths to bedrooms		88 cm
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		57 cm
Please give height of plug sockets and light switches		Plug 25 cm / Switch 68 cm
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		68 cm
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement 88 cm

Do you have a commode available for guests use? Y/N

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces N/A

Height of cooking appliances N/A

Height of fridge N/A

Sink height N/A

OTHER AMENITIES

Swimming Pool? Y/N

Does it have a ramped entrance? Y/N

Does it have a sloping base? Y/N

If the pool has steps is there a grab rail for assistance? Y/N

Do you have a pool hoist available? Y/N

Does the Gymnasium have wheelchair access? Y/N N/A

Is there wheelchair access for entertainment? Y/N N/A

Is there wheelchair access to a games room? Y/N N/A

Do you have suitable activities for disabled children? Y/N

Do you have any sensory disability modifications/provisions? If yes, what are they? N/A

Do you have any other special features/comments? *The hotel area is generally flat and barely has any steps throughout the resort grounds. However, there are no specially designed facilities for disabled guests (ex. rooms, ramps, grab rails, shower chair etc).*

Do you consider your hotel and facilities suitable for disabled guests? *With limitations – suitable for guests with partial disabilities* Y/N

Rayong

X2 Rayong Resort By Design, Centara Boutique Collection

Property Information Report (08.11.2011)

PUBLIC AREAS

Please give internal door widths to public areas:
areas

No doors for accessing the public

Do you have disabled parking?

Y/N

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	1 step
Lounge:	Y/N	N/A
Bars:	Y/N	30 steps
Restaurants:	Y/N	30 steps
Swimming Pool:	Y/N	30 steps
Swimming Pool Hoist:	Y/N	N/A
Beaches:	Y/N	No steps

Are there lifts to public areas and rooms to all floors?

Y/N

Please give door widths to bedrooms

85 cm

Do you have a wheelchair for guests use?

Y/N

Do you have a wheelchair accessible toilet?

Y/N

Is the area around the Hotel hilly or uneven?

Y/N

Very steep access

Is the area around the Hotel generally flat?

Y/N

What are the pathways around the hotel made of?

Concrete

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?

Y/N

What is the room category for adapted rooms?

N/A

Please give door widths to bedrooms

85 cm

Is there adequate clearway in room and turning space for a wheelchair?

Y/N

Do rooms have remote for TV/AC

Y/N

Is there transfer space from wheelchair to the bed? Y/N

Please give height of bed

50 cm

Please give height of plug sockets and light switches

Plug 40 cm / Switch 122 cm

Do your adapted rooms have an alarm cord?

Y/N

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom

80 cm

Is there adequate turning space in the bathroom for a wheelchair?

Y/N

Does the bath have grab rails?

Y/N

Is there enough transfer space between the bath/shower and toilet for a wheelchair user?

Y/N

Does the bathroom have a roll in shower with level access suitable for a wheelchair?

Y/N

Does the bathroom have a separate shower?

Y/N

Is there a shower chair available?

Y/N

Are there grab rails in the shower?

Y/N

Are there grab rails next to the toilet?

Y/N

Are the bathroom mirrors at a suitable height
for a wheelchair user? Please give measurement

123 cm from the floor

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION KITCHEN AREA

Please give height of work surfaces	97 cm
Height of cooking appliances	97 cm
Height of fridge	150 cm
Sink height	97 cm

OTHER AMENITIES:

Swimming Pool?	Y/N	
Does it have a ramped entrance?	Y/N	
Does it have a sloping base?	Y/N	
If the pool has steps is there a grab rail for assistance?	Y/N	
Do you have a pool hoist available?	Y/N	
Does the Gymnasium have wheelchair access?	Y/N	
Is there wheelchair access for entertainment?	Y/N	
Is there wheelchair access to a games room?	Y/N	
Do you have suitable activities for disabled children?	Y/N	
Do you have any sensory disability modifications/provisions? If yes, what are they?		<i>N/A</i>
Do you have any other special features/comments?		<i>N/A</i>
Do you consider your hotel and facilities suitable for disabled guests?	Y/N	

Hua Hin

Centara Grand Beach Resort & Villas Hua Hin

Property Information Report (26.07.2011)

PUBLIC AREAS

Please give internal door widths to public areas:
areas

No doors for accessing the public

Do you have disabled parking?

Y/N

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>6 steps</i>
Lounge:	Y/N	<i>5 steps</i>
Bars:	Y/N	<i>6 steps</i>
Restaurants: <i>* Sala Thai Restaurant at the Villas – no ramp</i>	Y/N	<i>2 – 5 steps</i>
Swimming Pool:	Y/N	
Swimming Pool Hoist:	Y/N	
Beaches:	Y/N	<i>6 steps</i>
Are there lifts to public areas and rooms to all floors?	Y/N	
Please give door widths to bedrooms		<i>100 cm</i>
Do you have a wheelchair for guests use?	Y/N	<i>Advance notice is required</i>
Do you have a wheelchair accessible toilet?	Y/N	
Is the area around the Hotel hilly or uneven?	Y/N	
Is the area around the Hotel generally flat?	Y/N	
What are the pathways around the hotel made of?		<i>Concrete</i>

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	<i>1 room</i>
What is the room category for adapted rooms? <i>bed located on the ground floor</i>		<i>Deluxe room with king size</i>
Please give door widths to bedrooms		<i>90 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>66 cm</i>
Please give height of plug sockets and light switches		<i>100 cm</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>100 cm</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement

100 cm

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces N/A

Height of cooking appliances N/A

Height of fridge N/A

Sink height N/A

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?

If yes, what are they?

restroom for disabled guests

In plan to create public

Do you have any other special features/comments?

N/A

Do you consider your hotel and facilities suitable for disabled guests?

Y/N

Krabi

Centara Grand Beach Resort & Villas Krabi

Property Information Report (16.11.2011)

PUBLIC AREAS

Please give internal door widths to public areas: *150 cm*

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>4 steps</i>
Lounge:	Y/N	<i>4 steps</i>
Bars:	Y/N	<i>18 steps</i>
Restaurants:	Y/N	<i>6 steps</i>
Swimming Pool:	Y/N	<i>8 steps</i>
Swimming Pool Hoist:	Y/N	<i>No steps</i>
Beaches:	Y/N	<i>No steps</i>

Are there lifts to public areas and rooms to all floors? **Y/N**

Please give door widths to bedrooms *150 cm*

Do you have a wheelchair for guests use? **Y/N**

Do you have a wheelchair accessible toilet? **Y/N**

Is the area around the Hotel hilly or uneven? **Y/N**

Is the area around the Hotel generally flat? **Y/N**

What are the pathways around the hotel made of? *Concrete*

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair? <i>Option)</i>	Y/N	<i>Deluxe Garden View (Possible</i>
What is the room category for adapted rooms?	N/A	
Please give door widths to bedrooms		<i>150 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>40 cm</i>
Please give height of plug sockets and light switches		<i>Both 130 cm</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>150 cm</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement

130 cm from the floor

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *150 cm*

Height of cooking appliances *N/A*

Height of fridge *N/A*

Sink height *N/A*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions? If yes, what are they?

N/A

Do you have any other special features/comments?
boat

The resort is accessible only by

Do you consider your hotel and facilities suitable for disabled guests? **Y/N**

Centara Anda Dhevi Resort & Spa Krabi

Property Information Report (05.08.2011)

PUBLIC AREAS

Please give internal door widths to public areas: *125 – 300 cm*

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>3 steps</i>
Lounge:	Y/N	<i>4 steps</i>
Bars:	Y/N	<i>4 steps</i>
Restaurants:	Y/N	<i>3 steps</i>
Swimming Pool:	Y/N	<i>5 steps</i>
Swimming Pool Hoist:	Y/N	<i>N/A</i>
Beaches:	Y/N	<i>N/A</i>

Are there lifts to public areas and rooms to all floors? **Y/N**

Please give door widths to bedrooms *90 cm*

Do you have a wheelchair for guests use? **Y/N**

Do you have a wheelchair accessible toilet? **Y/N**

Is the area around the Hotel hilly or uneven? **Y/N**

Is the area around the Hotel generally flat? **Y/N**

What are the pathways around the hotel made of? *Decking*

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	<i>1 room</i>
What is the room category for adapted rooms?		<i>Deluxe Pool View</i>
Please give door widths to bedrooms		<i>90 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	<i>TV only</i>
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>50 cm</i>
Please give height of plug sockets and light switches		<i>Plug 60 cm / Switch 120 cm</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>90 cm</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	<i>Shower only</i>
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement

*Height 120 cm
(85 cm from the floor)*

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *N/A*

Height of cooking appliances *N/A*

Height of fridge *N/A*

Sink height *N/A*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N** *N/A*

Is there wheelchair access to a games room? **Y/N** *N/A*

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?
If yes, what are they? *N/A*

Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N**

Samui

Centara Grand Beach Resort Samui

Property Information Report (26.07.2011)

PUBLIC AREAS

Please give internal door widths to public areas:		120 – 160 cm
Do you have disabled parking?	Y/N	
Is access to the following areas by ramp or steps? (Please provide information for both options)		
	Ramp	Steps/how many?
Reception area: <i>from ground floor, 18 steps from 2nd floor, 36 steps from 3rd floor</i>	Y/N	4 steps from outside, 20 steps
Lounge (2 nd floor): <i>steps from 3rd floor, 38 steps from ground floor</i>	Y/N	18 steps from 1 st floor, 18
Bars (Islander Bar 1 st floor, others ground level): <i>ground level, each additional floor has 18 steps more</i>	Y/N	20 steps from 1 st level to
Restaurants (all located on the ground level): <i>ground level, each additional floor has 18 steps more</i>	Y/N	20 steps from 1 st level to
Swimming Pool: <i>ground level, each additional floor has 18 steps more</i>	Y/N	20 steps from 1 st level to
Swimming Pool Hoist:	Y/N	N/A
Beaches:	Y/N	2 steps from ground level
Are there lifts to public areas and rooms to all floors?	Y/N	
Please give door widths to bedrooms		115 cm
Do you have a wheelchair for guests use?	Y/N	
Do you have a wheelchair accessible toilet? <i>77 cm wide / inside toilet door is 56 cm</i>	Y/N	Public toilet entrance door is
Is the area around the Hotel hilly or uneven?	Y/N	

Is the area around the Hotel generally flat? **Y/N**
What are the pathways around the hotel made of? *Concrete and marble*

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair? **Y/N** *2 rooms*

What is the room category for adapted rooms? *Deluxe*

Please give door widths to bedrooms *85 cm*

Is there adequate clearway in room and turning space for a wheelchair? **Y/N**

Do rooms have remote for TV/AC **Y/N** *TV only*

Is there transfer space from wheelchair to the bed? **Y/N**

Please give height of bed *52 cm*

Please give height of plug sockets and light switches *125 cm room / 70 cm bed*

Do your adapted rooms have an alarm cord? **Y/N**

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom shower entrance *115 cm* *Bathroom door 67 cm /*

Is there adequate turning space in the bathroom for a wheelchair? **Y/N**

Does the bath have grab rails? **Y/N**

Is there enough transfer space between the bath/shower and toilet for a wheelchair user? **Y/N**

Does the bathroom have a roll in shower with level access suitable for a wheelchair? **Y/N**

Does the bathroom have a separate shower? **Y/N** *Only shower*

Is there a shower chair available? **Y/N** *On demand*

Are there grab rails in the shower? **Y/N**

Are there grab rails next to the toilet? **Y/N**

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement *Mirror height starting at 113 cm (110 x 79) and floor mirror height starting at 63 cm (134 x 60)*

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *N/A*

Height of cooking appliances *N/A*

Height of fridge *50 cm*

Sink height *N/A*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N** *8 steps*

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N** *Billiard*

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions? *N/A*
If yes, what are they?

Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N**

Bhundhari Spa Resort & Villas Samui, A Centara Resort

Property Information Report (08.08.2011)

PUBLIC AREAS

Please give internal door widths to public areas:
areas

No doors for accessing the public

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>61 steps</i>
Lounge (Club):	Y/N	<i>16 steps</i>
Bars: (Mix Bar)	Y/N	<i>1 step</i>
(Beach Bar)	Y/N	<i>8 steps</i>
Restaurants: (The Bay Restaurant)	Y/N	<i>1 step</i>
(Pearl Restaurant)	Y/N	<i>11 steps</i>
Swimming Pool: (Hillside)	Y/N	<i>15 steps</i>
(Beachside)	Y/N	<i>No steps</i>
Swimming Pool Hoist:	Y/N	
Beaches:	Y/N	<i>32 steps</i>
Are there lifts to public areas and rooms to all floors?	Y/N	
Please give door widths to bedrooms		<i>80 cm</i>
Do you have a wheelchair for guests use?	Y/N	
Do you have a wheelchair accessible toilet?	Y/N	
Is the area around the Hotel hilly or uneven?	Y/N	
Is the area around the Hotel generally flat?	Y/N	
What are the pathways around the hotel made of?		<i>Concrete</i>

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	<i>3 rooms</i>
What is the room category for adapted rooms?		<i>Deluxe Pool Villa (Zone B)</i>
Please give door widths to bedrooms		<i>80 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>55 cm</i>
Please give height of plug sockets and light switches		<i>Plug 55 cm / Switch 121 cm</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>65 cm</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement

77 cm

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *N/A*

Height of cooking appliances *N/A*

Height of fridge *N/A*

Sink height *N/A*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?
If yes, what are they? *N/A*

Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable for disabled guests?
landscape **Y/N** *With limitations due to the*

Centara Villas Samui
Property Information Report
(08.08.2011)

PUBLIC AREAS

Please give internal door widths to public areas: *No doors for accessing the public areas*

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>10 steps</i>
Lounge:	Y/N	<i>10 steps</i>
Bars:	Y/N	<i>150 steps</i>
Restaurants:	Y/N	<i>120 steps</i>
Swimming Pool:	Y/N	<i>120 steps</i>
Swimming Pool Hoist:	Y/N	<i>N/A</i>
Beaches:	Y/N	<i>120 steps</i>

Are there lifts to public areas and rooms to all floors? **Y/N** *There is only ground floor*

Please give door widths to bedrooms *110 cm*

Do you have a wheelchair for guests use? **Y/N**

Do you have a wheelchair accessible toilet? **Y/N**

Is the area around the Hotel hilly or uneven? **Y/N**

Is the area around the Hotel generally flat? **Y/N**

What are the pathways around the hotel made of? *Concrete*

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?

Y/**N**

What is the room category for adapted rooms?

N/A

Please give door widths to bedrooms

90 – 110 cm

Is there adequate clearway in room and turning space for a wheelchair?

Y/**N**

Do rooms have remote for TV/AC

Y/N

Is there transfer space from wheelchair to the bed? **Y**/N

Please give height of bed

60 cm

Please give height of plug sockets and light switches

Plug 30 cm / Switch 130 cm

Do your adapted rooms have an alarm cord?

Y/**N**

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom

110 cm

Is there adequate turning space in the bathroom for a wheelchair?

Y/**N**

Does the bath have grab rails?

Y/**N**

Is there enough transfer space between the bath/shower and toilet for a wheelchair user?

Y/**N**

Does the bathroom have a roll in shower with level access suitable for a wheelchair?

Y/**N**

Does the bathroom have a separate shower?

Y/**N**

Is there a shower chair available?

Y/**N**

Are there grab rails in the shower?

Y/**N**

Are there grab rails next to the toilet?

Y/**N**

Are the bathroom mirrors at a suitable height
for a wheelchair user? Please give measurement *125 cm*

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION KITCHEN AREA

Please give height of work surfaces *130 cm*

Height of cooking appliances *N/A*

Height of fridge *50 cm*

Sink height *120 cm*

OTHER AMENITIES:

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for
assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?
If yes, what are they? *N/A*

Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable
for disabled guests? **Y/N**

Koh Pha-Ngan

Centara Pariya Resort & Villas Koh Pha Ngan

Property Information Report (08.11.2011)

PUBLIC AREAS

Please give internal door widths to public areas:
areas

No doors for accessing the public

Do you have disabled parking?

Y/N

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	4 steps
Lounge:	Y/N	2 steps
Bars:	Y/N	No steps
Restaurants:	Y/N	2 steps
Swimming Pool:	Y/N	No steps
Swimming Pool Hoist:	Y/N	No steps
Beaches:	Y/N	3 steps
Are there lifts to public areas and rooms to all floors?	Y/N	There is only 1 floor
Please give door widths to bedrooms		88 cm
Do you have a wheelchair for guests use?	Y/N	
Do you have a wheelchair accessible toilet?	Y/N	
Is the area around the Hotel hilly or uneven?	Y/N	
Is the area around the Hotel generally flat?	Y/N	
What are the pathways around the hotel made of?		Concrete

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?

Y/N

What is the room category for adapted rooms?

N/A

Please give door widths to bedrooms

88 cm

Is there adequate clearway in room and turning space for a wheelchair?

Y/N

Do rooms have remote for TV/AC

Y/N

Is there transfer space from wheelchair to the bed?

Y/N

Please give height of bed

47 cm

Please give height of plug sockets and light switches

Plug 52 cm / Switch 67 - 120 cm

Do your adapted rooms have an alarm cord?

Y/N

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom

88 cm

Is there adequate turning space in the bathroom for a wheelchair?

Y/N

Does the bath have grab rails?

Y/N

Is there enough transfer space between the bath/shower and toilet for a wheelchair user?

Y/N

Does the bathroom have a roll in shower with level access suitable for a wheelchair?

Y/N

Does the bathroom have a separate shower?

Y/N

Is there a shower chair available?

Y/N

Are there grab rails in the shower?

Y/N

Are there grab rails next to the toilet?

Y/N

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement

85 cm from the floor

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *N/A*

Height of cooking appliances *N/A*

Height of fridge *N/A*

Sink height *N/A*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N** *N/A*

Is there wheelchair access for entertainment? **Y/N** *N/A*

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?
If yes, what are they? *N/A*

Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N**

Phuket

Centara Grand Beach Resort Phuket

Property Information Report (09.08.2011)

PUBLIC AREAS

Please give internal door widths to public areas: *5 meters*

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	
Lounge:	Y/N	<i>24 steps</i>
Bars:	Y/N	<i>24 steps</i>
Restaurants:	Y/N	<i>No steps</i>
Swimming Pool:	Y/N	<i>No steps</i>
Swimming Pool Hoist:	Y/N	<i>No steps</i>
Beaches:	Y/N	

Are there lifts to public areas and rooms to all floors? **Y/N**

Please give door widths to bedrooms *90 cm*

Do you have a wheelchair for guests use? **Y/N**

Do you have a wheelchair accessible toilet? **Y/N**

Is the area around the Hotel hilly or uneven? **Y/N** *Slightly*

Is the area around the Hotel generally flat? **Y/N**

What are the pathways around the hotel made of? *Asphalt*

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	<i>2 rooms</i>
What is the room category for adapted rooms?		<i>Deluxe Ocean Facing</i>
Please give door widths to bedrooms		<i>90 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>50 cm</i>
Please give height of plug sockets and light switches		<i>Plug 25 cm / Switch 120 cm</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>90 cm</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement *72 cm*

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *75 cm*

Height of cooking appliances *N/A*

Height of fridge *50 cm*

Sink height *90 cm*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N** *N/A*

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions? If yes, what are they? *N/A*

Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N**

Centara Grand West Sands Resort & Villas Phuket

Property Information Report (09.10.2011)

PUBLIC AREAS

Please give internal door widths to public areas:		<i>120 – 200 cm</i>
Do you have disabled parking?	Y/N	
Is access to the following areas by ramp or steps? (Please provide information for both options)		
	Ramp	Steps/how many?
Reception area:	Y/N	<i>2 steps</i>
Lounge:	Y/N	<i>2 steps</i>
Bars:	Y/N	<i>2 steps</i>
Restaurants:	Y/N	<i>2 steps</i>
Swimming Pool:	Y/N	<i>5 steps</i>
Swimming Pool Hoist:	Y/N	<i>N/A</i>
Beaches:	Y/N	<i>No steps</i>
Are there lifts to public areas and rooms to all floors?	Y/N	
Please give door widths to bedrooms		<i>90 cm</i>
Do you have a wheelchair for guests use?	Y/N	
Do you have a wheelchair accessible toilet?	Y/N	
Is the area around the Hotel hilly or uneven?	Y/N	
Is the area around the Hotel generally flat?	Y/N	
What are the pathways around the hotel made of?		<i>Asphalt and concrete</i>

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair? **Y/N** *50 rooms can accommodate partially disabled guests and are suitable for clients using a wheelchair*

What is the room category for adapted rooms? *12 Penthouse Pool Suites, 10 Deluxe Pool Villas, 28 Luxury Pool Villas*

Please give door widths to bedrooms *90 cm*

Is there adequate clearway in room and turning space for a wheelchair? **Y/N** *Penthouse Pool Suites, Deluxe Pool Villas, Luxury Pool Villas*

Do rooms have remote for TV/AC **Y/N** *Only for TV*

Is there transfer space from wheelchair to the bed? **Y/N**

Please give height of bed *65 cm*

Please give height of plug sockets and light switches *110 cm for both*

Do your adapted rooms have an alarm cord? **Y/N**

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom *82 cm*

Is there adequate turning space in the bathroom for a wheelchair? **Y/N**

Does the bath have grab rails? **Y/N**

Is there enough transfer space between the bath/shower and toilet for a wheelchair user? **Y/N**

Does the bathroom have a roll in shower with level access suitable for a wheelchair? **Y/N**

Does the bathroom have a separate shower? **Y/N**

Is there a shower chair available? **Y/N**

Are there grab rails in the shower? **Y/N**

Are there grab rails next to the toilet? **Y/N**

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement *80 cm*

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *100 cm*

Height of cooking appliances *88 cm*

Height of fridge *70 cm and 153 cm (base height from the ground is 10 cm)*

Sink height *88 cm*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?
If yes, what are they? *N/A*

Do you have any other special features/comments? *The hotel area is generally flat and barely has any steps throughout the resort. While there are ramps allowing guests to use wheelchair, there are no specially designed disabled facilities (ex. grab rails, shower chair etc).*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N** *With limitations – suitable for guests with partial disabilities*

Centara Kata Resort Phuket

Property Information Report (26.07.2011)

PUBLIC AREAS

Please give internal door widths to public areas:		85 cm
Do you have disabled parking?	Y/N	1 space
Is access to the following areas by ramp or steps? (Please provide information for both options)		
	Ramp	Steps/how many?
Reception area:	Y/N	5 steps
Lounge:	Y/N	N/A
Bars:	Y/N	No steps
Restaurants:	Y/N	10 steps
Swimming Pool:	Y/N	6 steps
Swimming Pool Hoist:	Y/N	N/A
Beaches:	Y/N	N/A
Are there lifts to public areas and rooms to all floors? <i>(18 steps between each floor). All disabled rooms are located on the ground floor.</i>	Y/N	<i>There are no elevators available on</i>
Please give door widths to bedrooms <i>88 cm / Balcony door – 139 cm</i>		<i>Entrance door to bedroom –</i>
Do you have a wheelchair for guests use?	Y/N	
Do you have a wheelchair accessible toilet?	Y/N	
Is the area around the Hotel hilly or uneven?	Y/N	
Is the area around the Hotel generally flat?	Y/N	
What are the pathways around the hotel made of?		Concrete

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	<i>2 rooms</i>
What is the room category for adapted rooms?		<i>1 Deluxe and 1 Family Suite</i>
Please give door widths to bedrooms		<i>88 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>45 cm</i>
Please give height of plug sockets and light switches		<i>60 cm for both</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>Bathroom – 98 cm Shower – 86 cm</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	<i>Each room has a separate shower</i>
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height
for a wheelchair user? Please give measurement *100 cm*

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *90 cm*

Height of cooking appliances *90 cm*

Height of fridge *Fridge height – 124 cm
105 cm from floor to handle*

Sink height *90 cm*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for
assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?
If yes, what are they? *N/A*

Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable
for disabled guests? **Y/N**

Centara Karon Resort Phuket

Property Information Report (03.08.2011)

PUBLIC AREAS

Please give internal door widths to public areas:
areas

No doors for accessing the public

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>14 steps</i>
Lounge:	Y/N	<i>2 - 3 steps</i>
Bars:	Y/N	<i>2 - 3 steps</i>
Restaurants:	Y/N	<i>2 - 3 steps</i>
Swimming Pool:	Y/N	<i>4 - 5 steps</i>
Swimming Pool Hoist:	Y/N	<i>N/A</i>
Beaches:	Y/N	<i>N/A</i>

Are there lifts to public areas and rooms to all
floors?

Y/N

No lift at the Lagoon and Tropicale

buildings with 20 steps to each floor (Fitness Centre and SPA Cenvaree have 3 - 4 steps)

Please give door widths to bedrooms

89 cm

Do you have a wheelchair for guests use? **Y/N**

Do you have a wheelchair accessible toilet? **Y/N**

Is the area around the Hotel hilly or uneven? **Y/N**

Is the area around the Hotel generally flat? **Y/N**

What are the pathways around the hotel made of?

Concrete

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	<i>2 rooms</i>
What is the room category for adapted rooms?		<i>Deluxe at the Lagoon</i>
Please give door widths to bedrooms		<i>89 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>60 cm</i>
Please give height of plug sockets and light switches		<i>Both 60 cm</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>99 cm</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height
for a wheelchair user? Please give measurement

110 cm from the floor

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *N/A*

Height of cooking appliances *N/A*

Height of fridge *N/A*

Sink height *N/A*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for
assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?
If yes, what are they? *N/A*

Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable
for disabled guests? **Y/N**

Centara Villas Phuket
Property Information Report
(22.11.2011)

PUBLIC AREAS

Please give internal door widths to public areas: *No doors for accessing the public areas*

Do you have disabled parking? Y/N

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>4 steps</i>
Lounge:	Y/N	<i>No steps</i>
Bars:	Y/N	<i>3 steps</i>
Restaurants:	Y/N	<i>No steps</i>
Swimming Pool:	Y/N	<i>No steps</i>
Swimming Pool Hoist:	Y/N	<i>N/A</i>
Beaches:	Y/N	<i>N/A</i>

Are there lifts to public areas and rooms to all floors?
floor Y/N *There is only ground*

Please give door widths to bedrooms *140 cm*

Do you have a wheelchair for guests use? Y/N

Do you have a wheelchair accessible toilet? Y/N

Is the area around the Hotel hilly or uneven? Y/N

Is the area around the Hotel generally flat? Y/N

What are the pathways around the hotel made of? *Concrete*

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	
What is the room category for adapted rooms?	N/A	
Please give door widths to bedrooms		140 cm
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		48 cm
Please give height of plug sockets and light switches		62 cm
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		77 cm
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement *92.5 cm from the floor*

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *N/A*

Height of cooking appliances *N/A*

Height of fridge *N/A*

Sink height *N/A*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N** *N/A*

Is there wheelchair access for entertainment? **Y/N** *N/A*

Is there wheelchair access to a games room? **Y/N** *N/A*

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions? If yes, what are they? *N/A*

Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N**

Centra Ashlee Hotel Patong

Property Information Report (08.11.2011)

PUBLIC AREAS

Please give internal door widths to public areas: *197 cm*

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>No steps</i>
Lounge:	Y/N	<i>N/A</i>
Bars:	Y/N	<i>15 steps</i>
Restaurants:	Y/N	<i>No steps</i>
Swimming Pool:	Y/N	<i>15 steps</i>
Swimming Pool Hoist:	Y/N	<i>No steps</i>
Beaches:	Y/N	<i>N/A</i>

Are there lifts to public areas and rooms to all floors? **Y/N**

Please give door widths to bedrooms *80 cm*

Do you have a wheelchair for guests use? **Y/N**

Do you have a wheelchair accessible toilet? **Y/N**

Is the area around the Hotel hilly or uneven? **Y/N**

Is the area around the Hotel generally flat? **Y/N**

What are the pathways around the hotel made of? *Concrete*

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?

Y/N

What is the room category for adapted rooms?

N/A

Please give door widths to bedrooms

80 cm

Is there adequate clearway in room and turning space for a wheelchair?

Y/N

Do rooms have remote for TV/AC

Y/N

Is there transfer space from wheelchair to the bed?

Y/N

Please give height of bed

67 cm

Please give height of plug sockets and light switches
123 cm

Plug 23 - 123 cm / Switch 70 -

Do your adapted rooms have an alarm cord?

Y/N

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom

80 cm

Is there adequate turning space in the bathroom for a wheelchair?

Y/N

Does the bath have grab rails?

Y/N

Is there enough transfer space between the bath/shower and toilet for a wheelchair user?

Y/N

Does the bathroom have a roll in shower with level access suitable for a wheelchair?

Y/N

Does the bathroom have a separate shower?

Y/N

Is there a shower chair available?

Y/N

Are there grab rails in the shower?

Y/N

Are there grab rails next to the toilet?

Y/N

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement (cm)

100 cm from the floor (133 x 77.5)

Do you have a commode available for guests use? Y/**N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces 75 cm

Height of cooking appliances N/A

Height of fridge 50 cm

Sink height N/A

OTHER AMENITIES

Swimming Pool? Y/**N**

Does it have a ramped entrance? **Y**/N

Does it have a sloping base? Y/**N**

If the pool has steps is there a grab rail for assistance? Y/**N**

Do you have a pool hoist available? Y/**N**

Does the Gymnasium have wheelchair access? **Y**/N

Is there wheelchair access for entertainment? **Y**/N

Is there wheelchair access to a games room? Y/**N**

Do you have suitable activities for disabled children? Y/**N**

Do you have any sensory disability modifications/provisions?
If yes, what are they? N/A

Do you have any other special features/comments? N/A

Do you consider your hotel and facilities suitable for disabled guests? Y/**N**

Waterfront Suites Phuket by Centara

Property Information Report (30.09.2011)

PUBLIC AREAS

Please give internal door widths to public areas:
areas (198 cm for accessing the Internet Room)

No doors for accessing the public

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	2 steps
Lounge:	Y/N	2 steps
Bars:	Y/N	N/A
Restaurants:	Y/N	N/A
Swimming Pool:	Y/N	No steps
Swimming Pool Hoist:	Y/N	N/A
Beaches:	Y/N	N/A

Are there lifts to public areas and rooms to all floors? **Y/N**

Please give door widths to bedrooms *90 cm*

Do you have a wheelchair for guests use? **Y/N**

Do you have a wheelchair accessible toilet? **Y/N**

Is the area around the Hotel hilly or uneven? **Y/N**

Is the area around the Hotel generally flat? **Y/N**

What are the pathways around the hotel made of? *Concrete*

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair? **Y/N** *Each 2 Bedroom Suite features two bathrooms where one offers a bathtub and another just a separate shower – suitable for guests with partial disabilities.*

What is the room category for adapted rooms? *N/A*

Please give door widths to bedrooms *80 cm*

Is there adequate clearway in room and turning space for a wheelchair? **Y/N**

Do rooms have remote for TV/AC **Y/N**

Is there transfer space from wheelchair to the bed? **Y/N**

Please give height of bed *55 cm*

Please give height of plug sockets and light switches *Plug 30 cm / Switch 90 cm*

Do your adapted rooms have an alarm cord? **Y/N**

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom *70 cm*

Is there adequate turning space in the bathroom for a wheelchair? **Y/N**

Does the bath have grab rails? **Y/N**

Is there enough transfer space between the bath/shower and toilet for a wheelchair user? **Y/N**

Does the bathroom have a roll in shower with level access suitable for a wheelchair? **Y/N**

Does the bathroom have a separate shower? **Y/N** *Each 2 Bedroom Suite features two bathrooms where one offers a bathtub and another just a separate shower.*

Is there a shower chair available? **Y/N**

Are there grab rails in the shower? **Y/N**

Are there grab rails next to the toilet? **Y/N**

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement 82 cm

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces 90 cm

Height of cooking appliances 90 cm

Height of fridge 120 cm

Sink height 90 cm

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N** N/A

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions? If yes, what are they? N/A

Do you have any other special features/comments? *The hotel area is generally flat and barely has any steps throughout the resort grounds. However, there are no specially designed facilities for disabled guests (ex. ramps, grab rails, shower chair etc).*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N** *With limitations – suitable for guests with partial disabilities.*

Hat Yai

Centara Hotel Hat Yai Property Information Report (28.07.2011)

PUBLIC AREAS

Please give internal door widths to public areas:		<i>200 cm</i>
Do you have disabled parking?	Y/N	<i>3 spaces</i>
Is access to the following areas by ramp or steps? (Please provide information for both options)		
	Ramp	Steps/how many?
Reception area:	Y/N	<i>No steps</i>
Lounge:	Y/N	<i>2 steps</i>
Bars:	Y/N	<i>2 steps</i>
Restaurants:	Y/N	<i>1 step</i>
Swimming Pool:	Y/N	<i>3 steps</i>
Swimming Pool Hoist:	Y/N	<i>N/A</i>
Beaches:	Y/N	<i>N/A</i>
Are there lifts to public areas and rooms to all floors?	Y/N	
Please give door widths to bedrooms		<i>100 cm</i>
Do you have a wheelchair for guests use?	Y/N	
Do you have a wheelchair accessible toilet?	Y/N	
Is the area around the Hotel hilly or uneven?	Y/N	
Is the area around the Hotel generally flat?	Y/N	
What are the pathways around the hotel made of?		<i>Marble / Carpet</i>

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	<i>2 rooms</i>
What is the room category for adapted rooms?		<i>Superior</i>
Please give door widths to bedrooms		<i>100 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>27 cm</i>
Please give height of plug sockets and light switches		<i>Plug 40 cm / Switch 125 cm</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>200 cm (69.50 cm standard room)</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement

70 cm from the floor

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces	<i>N/A</i>
Height of cooking appliances	<i>N/A</i>
Height of fridge	<i>50 cm</i>
Sink height	<i>70 cm</i>

OTHER AMENITIES

Swimming Pool?	Y/N	
Does it have a ramped entrance?	Y/N	
Does it have a sloping base?	Y/N	
If the pool has steps is there a grab rail for assistance?	Y/N	
Do you have a pool hoist available?	Y/N	
Does the Gymnasium have wheelchair access?	Y/N	
Is there wheelchair access for entertainment?	Y/N	<i>N/A</i>
Is there wheelchair access to a games room?	Y/N	
Do you have suitable activities for disabled children?	Y/N	
Do you have any sensory disability modifications/provisions? If yes, what are they?		<i>N/A</i>
Do you have any other special features/comments?		<i>N/A</i>
Do you consider your hotel and facilities suitable for disabled guests?	Y/N	

Chiang Mai

Centara Duangtawan Hotel Chiang Mai

Property Information Report (25.07.2011)

PUBLIC AREAS

Please give internal door widths to public areas:		<i>180 cm</i>
Do you have disabled parking?	Y/N	
Is access to the following areas by ramp or steps? (Please provide information for both options)		
	Ramp	Steps/how many?
Reception area: <i>floor</i>	Y/N	<i>20 steps from the ground</i>
Lounge:	Y/N	<i>2 steps</i>
Bars:	Y/N	<i>20 steps</i>
Restaurants:	Y/N	<i>20 steps</i>
Swimming Pool:	Y/N	<i>5 steps</i>
Swimming Pool Hoist:	Y/N	<i>N/A</i>
Beaches:	Y/N	<i>N/A</i>
Are there lifts to public areas and rooms to all floors?	Y/N	
Please give door widths to bedrooms		<i>90 cm</i>
Do you have a wheelchair for guests use?	Y/N	<i>2 sets</i>
Do you have a wheelchair accessible toilet?	Y/N	
Is the area around the Hotel hilly or uneven?	Y/N	
Is the area around the Hotel generally flat?	Y/N	
What are the pathways around the hotel made of?		<i>Concrete</i>

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	
What is the room category for adapted rooms?	N/A	
Please give door widths to bedrooms		90 cm
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	TV only
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		60 cm
Please give height of plug sockets and light switches		Plug 20 cm / Switch 120 cm
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		90 cm
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement *100 cm*

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *N/A*

Height of cooking appliances *N/A*

Height of fridge *N/A*

Sink height *N/A*

OTHER AMENITIES

Swimming Pool? **Y/N** *120 cm depth*

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N** *N/A*

Is there wheelchair access to a games room? **Y/N** *N/A*

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions? If yes, what are they? *N/A*

Do you have any other special features/comments? *The property doesn't have specially designed accommodation. However, all of the guest rooms, floors and public areas are easy accessible.*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N** *With limitations – suitable for guests with partial disabilities*

Khum Phaya Resort and Spa, Centara Boutique Collection

Property Information Report (01.08.2011)

PUBLIC AREAS

Please give internal door widths to public areas:
areas

No doors for accessing the public

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>7 steps</i>
Lounge:	Y/N	<i>5 steps</i>
Bars:	Y/N	<i>5 steps</i>
Restaurants:	Y/N	<i>5 steps</i>
Swimming Pool:	Y/N	<i>4 steps</i>
Swimming Pool Hoist:	Y/N	<i>N/A</i>
Beaches:	Y/N	<i>N/A</i>

Are there lifts to public areas and rooms to all
floors?
elevator access

Y/N

There are 2 floors only but no

Please give door widths to bedrooms

90 cm

Do you have a wheelchair for guests use? **Y/N**

Do you have a wheelchair accessible toilet? **Y/N**

Is the area around the Hotel hilly or uneven? **Y/N**

Is the area around the Hotel generally flat? **Y/N**

What are the pathways around the hotel made of?

Concrete

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	
What is the room category for adapted rooms?	N/A	
Please give door widths to bedrooms		90 cm
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	Lanna Deluxe Pool Access
Do rooms have remote for TV/AC	Y/N	TV only
Is there transfer space from wheelchair to the bed?	Y/N	Lanna Deluxe Pool Access
Please give height of bed		65 cm
Please give height of plug sockets and light switches		Plug 25 cm / Switch 70 cm
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		80 cm
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement

75 cm from the floor

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *75 cm*

Height of cooking appliances *75 cm*

Height of fridge *140 cm*

Sink height *75 cm*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?
If yes, what are they?

N/A

Do you have any other special features/comments?
and has ramps to access most of the resort areas. However, there are no specially designed rooms for disabled guests.

The hotel area is generally flat

Do you consider your hotel and facilities suitable for disabled guests?
guests with partial disabilities

Y/N

With limitations – suitable for

Away Suansawan Chiang Mai, Centara Boutique Collection

Property Information Report (08.11.2011)

PUBLIC AREAS

Please give internal door widths to public areas: *Minimum 160 cm*

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>9 steps</i>
Lounge:	Y/N	<i>9 steps</i>
Bars:	Y/N	<i>9 steps</i>
Restaurants:	Y/N	<i>9 steps</i>
Swimming Pool:	Y/N	<i>8 steps</i>
Swimming Pool Hoist:	Y/N	<i>No steps</i>
Beaches:	Y/N	<i>N/A</i>
Are there lifts to public areas and rooms to all floors?	Y/N	<i>There is only 1 floor</i>
Please give door widths to bedrooms		<i>80 cm</i>
Do you have a wheelchair for guests use?	Y/N	
Do you have a wheelchair accessible toilet?	Y/N	
Is the area around the Hotel hilly or uneven?	Y/N	
Is the area around the Hotel generally flat?	Y/N	
What are the pathways around the hotel made of? <i>Tarmacadam</i>		<i>Concrete and</i>

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?

Y/N

What is the room category for adapted rooms?

N/A

Please give door widths to bedrooms

80 cm

Is there adequate clearway in room and turning space for a wheelchair?

Y/N

Do rooms have remote for TV/AC

Y/N

Is there transfer space from wheelchair to the bed?

Y/N

Please give height of bed

60 cm

Please give height of plug sockets and light switches
120 cm

Plug 30 or 90 cm / Switch 105 or

Do your adapted rooms have an alarm cord?

Y/N

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom

80 cm

Is there adequate turning space in the bathroom for a wheelchair?

Y/N

Does the bath have grab rails?

Y/N

Is there enough transfer space between the bath/shower and toilet for a wheelchair user?

Y/N

Does the bathroom have a roll in shower with level access suitable for a wheelchair?

Y/N

Does the bathroom have a separate shower?

Y/N

Is there a shower chair available?

Y/N

Are there grab rails in the shower?

Y/N

Are there grab rails next to the toilet?

Y/N

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement (cm)

125 cm from the floor (70 x 45)

Do you have a commode available for guests use? Y/**N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces N/A

Height of cooking appliances N/A

Height of fridge N/A

Sink height N/A

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? Y/**N**

Does it have a sloping base? Y/**N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? Y/**N**

Does the Gymnasium have wheelchair access? Y/**N**

Is there wheelchair access for entertainment? Y/**N**

Is there wheelchair access to a games room? Y/N N/A

Do you have suitable activities for disabled children? Y/**N**

Do you have any sensory disability modifications/provisions?
If yes, what are they? N/A

Do you have any other special features/comments?

Do you consider your hotel and facilities suitable for disabled guests? Y/**N**

Khon Kaen

Centara Hotel & Convention Centre Khon Kaen

Property Information Report (03.08.2011)

PUBLIC AREAS

Please give internal door widths to public areas: *180 cm (public bathroom 90 cm)*

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>1 step</i>
Lounge:	Y/N	<i>1 step</i>
Bars:	Y/N	<i>Slope</i>
Restaurants:	Y/N	<i>1 step</i>
Swimming Pool:	Y/N	<i>1 step</i>
Swimming Pool Hoist:	Y/N	<i>N/A</i>
Beaches:	Y/N	<i>N/A</i>

Are there lifts to public areas and rooms to all floors? **Y/N**

Please give door widths to bedrooms *90 cm*

Do you have a wheelchair for guests use? **Y/N** *2 sets*

Do you have a wheelchair accessible toilet? **Y/N**

Is the area around the Hotel hilly or uneven? **Y/N**

Is the area around the Hotel generally flat? **Y/N**

What are the pathways around the hotel made of? *Concrete*

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	<i>2 rooms</i>
What is the room category for adapted rooms?		<i>Superior (1 King & 1 Twin)</i>
Please give door widths to bedrooms		<i>90 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	<i>TV only</i>
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>50 cm (including mattress)</i>
Please give height of plug sockets and light switches		<i>Plug 55 cm / Switch 55 – 145 cm</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>85 cm</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement

*Height 120 cm
(85 cm from the floor)*

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *N/A*

Height of cooking appliances *N/A*

Height of fridge *N/A*

Sink height *N/A*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?
If yes, what are they?

N/A

Do you have any other special features/comments?
located on the main road and has a ramp and a slope from the ground level to the lobby level which are fine for using a wheelchair.

*The hotel is easy accessible –
located on the main road and has a ramp and a slope from the ground level to the lobby level which are fine for using a wheelchair.*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N**

Mae Sot

Centara Mae Sot Hill Resort

Property Information Report (20.08.2011)

PUBLIC AREAS

Please give internal door widths to public areas: *240 cm*

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>5 steps</i>
Lounge:	Y/N	<i>No steps</i>
Bars:	Y/N	<i>No steps</i>
Restaurants:	Y/N	<i>No steps</i>
Swimming Pool:	Y/N	<i>7 steps</i>
Swimming Pool Hoist:	Y/N	
Beaches:	Y/N	

Are there lifts to public areas and rooms to all floors? **Y/N**

Please give door widths to bedrooms *90 cm*

Do you have a wheelchair for guests use? **Y/N**

Do you have a wheelchair accessible toilet? **Y/N**

Is the area around the Hotel hilly or uneven? **Y/N**

Is the area around the Hotel generally flat? **Y/N**

What are the pathways around the hotel made of? *Concrete*

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?

Y/N

What is the room category for adapted rooms?

N/A

Please give door widths to bedrooms

90 cm

Is there adequate clearway in room and turning space for a wheelchair?

Y/N

Do rooms have remote for TV/AC

Y/N

Is there transfer space from wheelchair to the bed?

Y/N

Please give height of bed

30 cm

Please give height of plug sockets and light switches

Plug 40 cm / Switch 130 cm

Do your adapted rooms have an alarm cord?

Y/N

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom

78 cm

Is there adequate turning space in the bathroom for a wheelchair?

Y/N

Does the bath have grab rails?

Y/N

Is there enough transfer space between the bath/shower and toilet for a wheelchair user?

Y/N

Does the bathroom have a roll in shower with level access suitable for a wheelchair?

Y/N

Does the bathroom have a separate shower?

Y/N

Is there a shower chair available?

Y/N

Are there grab rails in the shower?

Y/N

Are there grab rails next to the toilet?

Y/N

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement *100 cm*

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *70 cm*

Height of cooking appliances *75 cm*

Height of fridge *2 cm*

Sink height *75 cm*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?
If yes, what are they? *N/A*

Do you have any other special features/comments? *The hotel area is generally flat and barely has any steps throughout the resort grounds. However, there are no specially designed facilities for disabled guests (ex. rooms, grab rails, shower chair etc).*

Do you consider your hotel and facilities suitable for disabled guests?
guests with partial disabilities **Y/N** *With limitations – suitable for*

Udon Thani

Centara Hotel & Convention Centre Udon Thani

Property Information Report (09.08.2011)

PUBLIC AREAS

Please give internal door widths to public areas: *123 cm*

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	No steps
Lounge:	Y/N	2 steps
Bars:	Y/N	2 steps
Restaurants:	Y/N	No steps
Swimming Pool:	Y/N	9 steps
Swimming Pool Hoist:	Y/N	N/A
Beaches:	Y/N	N/A

Are there lifts to public areas and rooms to all floors? **Y/N**

Please give door widths to bedrooms *90 cm*

Do you have a wheelchair for guests use? **Y/N**

Do you have a wheelchair accessible toilet? **Y/N**

Is the area around the Hotel hilly or uneven? **Y/N**

Is the area around the Hotel generally flat? **Y/N**

What are the pathways around the hotel made of? *Concrete*

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair? <i>have a wheelchair access to the shower</i>	Y/N	<i>2 rooms in Standard category</i>
What is the room category for adapted rooms?	N/A	
Please give door widths to bedrooms		<i>90 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>62 cm</i>
Please give height of plug sockets and light switches		<i>120 – 150 cm</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>80 cm</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement 40 cm

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces N/A

Height of cooking appliances N/A

Height of fridge N/A

Sink height N/A

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?
If yes, what are they? N/A

Do you have any other special features/comments?

Do you consider your hotel and facilities suitable for disabled guests?
guests with partial disabilities **Y/N** *With limitations – suitable for*

Vietnam

Chen Sea Resort & Spa Phu Quoc, Centara Boutique Collection

Property Information Report (02.11.2011)

PUBLIC AREAS

Please give internal door widths to public areas:

Minimum 80 cm

Do you have disabled parking?

Y/N

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	4 steps
Lounge:	Y/N	No steps
Bars:	Y/N	13 steps
Restaurants:	Y/N	No steps
Swimming Pool:	Y/N	No steps
Swimming Pool Hoist:	Y/N	No steps
Beaches:	Y/N	No steps
Are there lifts to public areas and rooms to all floors?	Y/N	N/A

Please give door widths to bedrooms

Minimum 110 cm

Do you have a wheelchair for guests use?

Y/N

One

Do you have a wheelchair accessible toilet?

Y/N

Is the area around the Hotel hilly or uneven?

Y/N

Hilly

Is the area around the Hotel generally flat?

Y/N

What are the pathways around the hotel made of?

Concrete or Wooden Inlays

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?

Y/N

What is the room category for adapted rooms?

N/A

Please give door widths to bedrooms

Minimum 110

Is there adequate clearway in room and turning space for a wheelchair?

Y/N

Do rooms have remote for TV/AC

Y/N

Is there transfer space from wheelchair to the bed?

Y/N

Please give height of bed

43 cm

Please give height of plug sockets and light switches

Plug 20 cm / Switch 120 cm

Do your adapted rooms have an alarm cord?

Y/N

N/A

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom

105 cm

Is there adequate turning space in the bathroom for a wheelchair?

Y/N

Does the bath have grab rails?

Y/N

Is there enough transfer space between the bath/shower and toilet for a wheelchair user?

Y/N

Does the bathroom have a roll in shower with level access suitable for a wheelchair?

Y/N

Does the bathroom have a separate shower?

Y/N

Is there a shower chair available?

Y/N

Are there grab rails in the shower?

Y/N

Are there grab rails next to the toilet?

Y/N

Are the bathroom mirrors at a suitable height
for a wheelchair user? Please give measurement

122 cm

Do you have a commode available for guests use? Y/N

ACCESSIBLE SELF CATERING ACCOMMODATION KITCHEN AREA

Please give height of work surfaces N/A

Height of cooking appliances N/A

Height of fridge N/A

Sink height N/A

OTHER AMENITIES:

Swimming Pool? Y/N

Does it have a ramped entrance? Y/N

Does it have a sloping base? Y/N

If the pool has steps is there a grab rail for
assistance? Y/N

Do you have a pool hoist available? Y/N

Does the Gymnasium have wheelchair access? Y/N

Is there wheelchair access for entertainment? Y/N

Is there wheelchair access to a games room? Y/N

Do you have suitable activities for disabled children? Y/N

Do you have any sensory disability modifications/provisions?
If yes, what are they? N/A

Do you have any other special features/comments? N/A

Do you consider your hotel and facilities suitable
for disabled guests? Y/N

Maldives

Centara Grand Island Resort & Spa Maldives

Property Information Report (03.11.2011)

PUBLIC AREAS

Please give internal door widths to public areas:
areas

No doors for accessing the public

Do you have disabled parking?

Y/N

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	6 steps
Lounge:	Y/N	No steps
Bars:	Y/N	2 steps
Restaurants:	Y/N	2 steps
Swimming Pool:	Y/N	3-4 steps
Swimming Pool Hoist:	Y/N	No steps
Beaches:	Y/N	No steps
Are there lifts to public areas and rooms to all floors?	Y/N	N/A
Please give door widths to bedrooms		82 cm
Do you have a wheelchair for guests use?	Y/N	
Do you have a wheelchair accessible toilet?	Y/N	
Is the area around the Hotel hilly or uneven?	Y/N	Sand ground
Is the area around the Hotel generally flat?	Y/N	
What are the pathways around the hotel made of?		Sand

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	
What is the room category for adapted rooms?	N/A	
Please give door widths to bedrooms		82 cm
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		60 cm
Please give height of plug sockets and light switches 122 cm		Plug 25 - 130 cm / Switch 64 -
Do your adapted rooms have an alarm cord?	Y/N	N/A

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		75 cm
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement

120 - 150 cm

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION KITCHEN AREA

Please give height of work surfaces *N/A*

Height of cooking appliances *N/A*

Height of fridge *N/A*

Sink height *N/A*

OTHER AMENITIES:

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?
If yes, what are they? *N/A*

Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N**

Bali

Centra Taum Seminyak Bali

Property Information Report (10.10.2011)

PUBLIC AREAS

Please give internal door widths to public areas: *150 cm*

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>No steps</i>
Lounge:	Y/N	<i>No steps</i>
Bars:	Y/N	<i>No steps</i>
Restaurants:	Y/N	<i>16 steps</i>
Swimming Pool:	Y/N	<i>16 steps</i>
Swimming Pool Hoist:	Y/N	<i>No steps</i>
Beaches:	Y/N	<i>N/A</i>
Are there lifts to public areas and rooms to all floors? <i>the lifts</i>	Y/N	<i>38 rooms cannot be accessed by</i>
Please give door widths to bedrooms		<i>120 cm</i>
Do you have a wheelchair for guests use?	Y/N	<i>2 wheelchairs</i>
Do you have a wheelchair accessible toilet?	Y/N	
Is the area around the Hotel hilly or uneven?	Y/N	
Is the area around the Hotel generally flat? What are the pathways around the hotel made of?	Y/N	<i>Concrete</i>

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	
What is the room category for adapted rooms?	N/A	
Please give door widths to bedrooms		120 cm
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		55 cm
Please give height of plug sockets and light switches		95 cm
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		70 cm
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement *80 cm from the floor*

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *90 cm*

Height of cooking appliances *90 cm*

Height of fridge *120 cm*

Sink height *90 cm*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?
If yes, what are they? *N/A*

Do you have any other special features/comments? *Several rooms can be accessed by wheelchair / disabled guest. Yet, public areas such as restaurant do not have a wheelchair access and can be accessed by staircase only.*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N**

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PUBLIC AREAS

Please give internal door widths to public areas: *90 cm*

Do you have disabled parking? **Y/N**

Is access to the following areas by ramp or steps?
(Please provide information for both options)

	Ramp	Steps/how many?
Reception area:	Y/N	<i>No steps</i>
Lounge:	Y/N	<i>No steps</i>
Bars:	Y/N	<i>No steps</i>
Restaurants:	Y/N	<i>No steps</i>
Swimming Pool:	Y/N	<i>4 steps</i>
Swimming Pool Hoist:	Y/N	<i>N/A</i>
Beaches:	Y/N	<i>N/A</i>
Are there lifts to public areas and rooms to all floors?	Y/N	

Please give door widths to bedrooms *86 cm*

Do you have a wheelchair for guests use? **Y/N**

Do you have a wheelchair accessible toilet? **Y/N**

Is the area around the Hotel hilly or uneven? **Y/N**

Is the area around the Hotel generally flat? **Y/N**

What are the pathways around the hotel made of? *Concrete*

ACCESSIBLE BEDROOMS

Do you have fully adapted disabled room suitable for clients using a wheelchair?	Y/N	<i>2 rooms</i>
What is the room category for adapted rooms?		<i>Deluxe</i>
Please give door widths to bedrooms		<i>90 cm</i>
Is there adequate clearway in room and turning space for a wheelchair?	Y/N	
Do rooms have remote for TV/AC	Y/N	
Is there transfer space from wheelchair to the bed?	Y/N	
Please give height of bed		<i>58 cm</i>
Please give height of plug sockets and light switches		<i>57 – 93 cm</i>
Do your adapted rooms have an alarm cord?	Y/N	

ACCESSIBLE BATHROOMS

Please give door widths to the bathroom		<i>90 cm</i>
Is there adequate turning space in the bathroom for a wheelchair?	Y/N	
Does the bath have grab rails?	Y/N	
Is there enough transfer space between the bath/shower and toilet for a wheelchair user?	Y/N	
Does the bathroom have a roll in shower with level access suitable for a wheelchair?	Y/N	
Does the bathroom have a separate shower?	Y/N	
Is there a shower chair available?	Y/N	
Are there grab rails in the shower?	Y/N	
Are there grab rails next to the toilet?	Y/N	

Are the bathroom mirrors at a suitable height for a wheelchair user? Please give measurement

106 cm from the floor

Do you have a commode available for guests use? **Y/N**

ACCESSIBLE SELF CATERING ACCOMMODATION / KITCHEN AREA

Please give height of work surfaces *N/A*

Height of cooking appliances *N/A*

Height of fridge *N/A*

Sink height *N/A*

OTHER AMENITIES

Swimming Pool? **Y/N**

Does it have a ramped entrance? **Y/N**

Does it have a sloping base? **Y/N**

If the pool has steps is there a grab rail for assistance? **Y/N**

Do you have a pool hoist available? **Y/N**

Does the Gymnasium have wheelchair access? **Y/N**

Is there wheelchair access for entertainment? **Y/N**

Is there wheelchair access to a games room? **Y/N**

Do you have suitable activities for disabled children? **Y/N**

Do you have any sensory disability modifications/provisions?
If yes, what are they? *N/A*

Do you have any other special features/comments? *N/A*

Do you consider your hotel and facilities suitable for disabled guests? **Y/N**