



*Complimentary Services
at Centara Hotels & Resorts*

Centara Hotels & Resorts

CENTARA RESERVE



CENTARA

CENTARA
LIFE

COSI

Hotel	Welcome drink on arrival	Cold towel on arrival	Complimentary fruit basket	Complimentary newspapers	Free Wi-Fi	In-room welcome note	Complimentary Laundry service	Shuttle service	Other privileges
Bangkok									
Centara Grand & Bangkok Convention Centre at CentralWorld	For VIP and Club guests only	For VIP and Club guests only	VIP, Club guests and Corporate guests only	By Application "Press Reader"	•	Welcome letter and note on phone screen	Club guests only (2 pieces)	From hotel to CentralWorld, Central Chidlom and Central Embassy shopping centres	Birthday cake, special set-up for honeymooners or wedding anniversary
Centara Grand at Central Plaza Ladprao Bangkok	•	•	VIP guests only or as per contract	VIP or Corporate guests and upon request	Online bookings only	VIP only	Club guests only (2 pieces)	From hotel to JJ Market and Mo-Chit BTS Station	Birthday cake, special set-up for honeymooners or wedding anniversary
Centara Watergate Pavilion Hotel Bangkok	•	•	On request	Available upon request	•	VIP only			Birthday, honeymoon cake
Centara Life Government Complex Hotel & Convention Centre Chaeng Watthana	VIP only		VIP only	At the lobby and restaurants	•	VIP only	For long staying guest only	From hotel to Chaeng Watthana Road	Birthday cake, honeymoon set up
Centara Life Hotel Bangkok Phra Nakhon	Welcome voucher to use at the restaurant		VIP guests only or as per contract		•	VIP only			Room decoration for Birthday & Honeymoon
Hua Hin									
Centara Grand Beach Resort & Villas Hua Hin	•	•	VIP, returning guests or Club guests only	At the lobby, Museum & Elephant Bar. In-room for VIP guests	#	VIP or returning guests only	Club guests only (2 pieces)		Birthday cake, set up for honeymooners & wedding anniversary, complimentary club access for C1C Platinum Elite
Centara by Centara Cha Am Beach Resort Hua Hin	•	VIP only	VIP only		•				
Pattaya - Sriracha - Rayong									
Centara Grand Mirage Beach Resort Pattaya	•		VIP only	At Club 12 Floor and Zulu Family Club	•	•	Club guests only (2 pieces)	From hotel to CentralFestival shopping and Central Marina (with charge THB 50)	Birthday cake, in-room set up for honeymooners or wedding anniversary
Centara Pattaya Hotel	•	VIP only	VIP only	At the lobby	•	VIP only		From hotel to Soi Buakao, CentralFestival Pattaya, Tops Supermarket and Big C North Pattaya	Birthday cake, special set up for honeymooners or wedding anniversary.
Centara Nova Hotel Pattaya	•	VIP only	VIP only	At the lobby	•	VIP only		From hotel to Soi Buakao, CentralFestival Pattaya, Tops Supermarket and Big C North Pattaya	Birthday cake, special set up for honeymooners or wedding anniversary.
Centara Azure Hotel Pattaya	•	•	VIP only	At lobby areas and restaurants	•	VIP only	•	•	•
Centara Life Avenue Hotel Pattaya	•	•	VIP only	•	•	•	•	•	•
Centara LIF Maris Resort Jomtien	•		VIP only	At public areas and restaurants	•	VIP only		From resort to Jomtien Beach and CentralFestival Pattaya (2 rounds/day)	
COSI Pattaya Wong Amat Beach					•				
Centara Sonrisa Residence and Suites Sriracha	•	•	VIP only	Online Application "Press Reader"	•	VIP only		From hotel to Robinson Sriracha, Lukom	Birthday cake, in-room set up for honeymooners or wedding anniversary
Centara Q Resort Rayong	•	•			•	•		From resort to convenience store	Birthday cake, special for honeymooners or wedding anniversary, and as per guests' request
Trat - Koh Chang									
Centara Chuan Talay Resort & Villas Trat	•	•	•	At the lobby and restaurant	•	•		From hotel to main bus terminal (with charge)	Birthday cake, special for honeymooners or wedding anniversary, free water sports (kayaking)
Centara Koh Chang Tropicana Resort	•	•	•	At the lobby	•	•	Club guests only (2 pieces)	Upon request (with charge)	Birthday cake, honeymoon set up in room
Krabi									
Centara Grand Beach Resort & Villas Krabi	•	•	•	At the hotel's library	•	•	Club guests only (2 pieces)	Shuttle boat service between Nopparathara pier and resort scheduled	Birthday cake, honeymoon set up, water sports (kayaking, paddle boarding, sailing, windsurfing)
Centara Anda Dhevi Resort & Spa Krabi	•	•	VIP or returning guests only	•	•	•		Shuttle bus service between Ao Nang Beach and resort (with charge)	Birthday cake, special set up for honeymooners or wedding anniversary
Centara Ao nang Beach Resort & Spa Krabi	•	•	VIP guests only		•	•		Shuttle bus service between Ao Nang Beach and resort (with charge)	Birthday cake, special set up for honeymooners or wedding anniversary
Centara by Centara Phu Pano Resort Krabi					•			Shuttle bus service between Ao Nang Beach and resort	
Samui									
Centara Reserve Samui	•	•		•	•	•	Suite room guests only	•	•
Centara Villas Samui	•	•	VIP only (Fruit plate)	At the lobby and restaurant	•			From hotel to Lamai Beach (with charge)	Birthday cake, honeymoon cake, bed decoration for honeymooners, free use of kayak
COSI Samui Chaweng Beach									
Phuket									
Centara Grand Beach Resort Phuket	•	•	•	At the lobby, restaurants, and Club Lounge and VIP or Club guests on request only	C1C and Club guests	•	Club guests only (2 pieces)	From hotel to Karon Town and Jungceylon Shopping Centre (with charge) and complimentary from hotel to Central Floresta	Birthday cake, special for honeymooners or wedding anniversary, shoe, pillow menu, free water sports (snorkelling)
Centara Villas Phuket	•	•	VIP only	Online Application "Press Reader"	#	•		From hotel to Karon and Patong (with charge)	Birthday cake, special in-room set up for honeymooners or wedding anniversary
Centara Karon Resort Phuket	•	•	VIP only (Fruit plate)	VIP only	#	•		From hotel to Patong city (with charge)	Special in-room set up for honeymooners and wedding anniversary, birthday special with birthday card, flower decoration on bed and drink voucher
Centara Kata Resort Phuket	•	•		Public area	# and C1C guests			From hotel to Kata Beach	Birthday card, in-room set up for honeymooners or wedding anniversary
Waterfront Suites Phuket by Centara	•		•		•				
Maikhao Dream Villa Resort & Spa, Centara Boutique Collection	•	•	Fruit plate (VIP: fruit basket)	Public area	•	•			Birthday cake, in-room set up for honeymooners, others as per guests' request
Maikhao Hotel, managed by Centara	•		VIP only (Fruit plate)		•			from hotel to Maikhao beach	in-room set up for honeymooners as per guests' request
Hat Yai									
Centara Hotel Hat Yai	•	VIP only	VIP and Premium Deluxe to Suite room type only	At the lobby and in-room per request only	•	VIP or returning guests only			Birthday cake and anniversary cake, in-room set up for honeymooners, others as per guests' request
Mae Sot - Udon Thani									
Centara Life Hotel Mae Sot	•	•		At the lobby restaurant and in-room for long stay guest only	•				Birthday cake for honeymooners
Centara Udon	•	VIP only	VIP only		•				Birthday cake, in-room set up for honeymooners and wedding anniversary
Korat - Ubon Ratchathani									
Centara Korat	•		VIP only	At the lobby and restaurant	•	VIP only	For long-staying guests only	From hotel to Thao Suranari Monument	Birthday cake, special set-up for honeymooners and wedding anniversary
Centara Ubon	•		VIP only		•	Welcome letter and note on TV screen for VIP only		From hotel to Central Ubon to Ubon Ratchathani International Airport	Birthday cake, special set-up for honeymooners and wedding anniversary
Maldives									
Centara Grand Island Resort & Spa Maldives	•	•	•	At public areas	•	•	GAI guests only (2 pieces)		Complimentary use of non-motorised water sports - Paddle board, stand up paddle board and kayak. Birthday cake, in-room set up for honeymooners and wedding anniversary
Centara Ras Fushi Resort & Spa Maldives	•	•	VIP only	Online Application "Press Reader"	•	•			Complimentary use of non-motorised water sports
Sri Lanka									
Centara Ceylands Resort & Spa Sri Lanka	•	•	VIP only	At the lobby	•	•			Birthday cake, honeymoon set up
Dubai									
Centara Mirage Beach Resort Dubai					•			Upon request (with charge)	
Oman									
Centara Muscat Hotel Oman	•	•	VIP & Suite only	At public areas & Club Lounge	•	•	Club guests only (2 pieces)		
Centara Life Muscat Dunes Hotel		Wet packed napkin	Suite only		•	•	Special packages only		
Al Hail Waves Hotel, managed by Centara	VIP only		VIP only	At the lobby	•	VIP only			Birthday cake (minimum 4-night stay)
Qatar									
Centara West Bay Hotel & Residences Doha	•	•	VIP only	At the lobby	•	•			Birthday cake, special set-up for honeymooners or wedding anniversary
Vietnam									
Centara Mirage Resort Mui Ne	•	•	Check-in day only		•	•			
Japan									
Centara Grand Hotel Osaka	For VIP and Club guests only	For VIP and Club guests only	VIP or as per contract	Available upon request	•	Welcome message on TV, Welcome card for VIP			Birthday cake, special set-up for honeymooners and wedding anniversary