



***Complimentary Services
at Centara Hotels & Resorts***

Centara Hotels & Resorts

CENTARA RESERVE

THE
CENTARA
COLLECTION

CENTARA
GRAND

CENTARA

CENTARA
LIFE

COSI

PITSTOP
POWERED BY CENTARA

Hotel	Welcome drink on arrival	Cold towel on arrival	Complimentary fruit basket	Complimentary newspapers	Free WiFi	In-room welcome note	Complimentary Laundry service	Shuttle service	Other privileges
Bangkok / Ayutthaya									
Centara Grand & Bangkok Convention Centre at CentralWorld	For VIP and Club guests only	For VIP and Club guests only	VIP, Club guests and Corporate guests only	By Application "Press Reader"	•	Welcome letter and note on phone screen	Club guests only (2 pieces)	From hotel to CentralWorld, Central Chidlom and Central Embassy shopping centres	Birthday cake, special set-up for honeymooners or wedding anniversary
Centara Grand at Central Plaza Ladprao Bangkok	•		VIP guests only or as per contract	VIP or Corporate guests and upon request	Online bookings only	VIP only	Club guests only (2 pieces)	From hotel to J Market and Mo-Chit BTS Station	Birthday cake, special set-up for honeymooners or wedding anniversary
Centara Watergate Pavillon Hotel Bangkok	•	•	On request	Available upon request	•	VIP only			Birthday, honeymoon cake
Centara Life Government Complex Hotel & Convention Centre Chiang Watthana	VIP only		VIP only	At the lobby and restaurants	•	VIP only	For long staying guest only	From hotel to Chiang Watthana Road	Birthday cake, honeymoon set up
Centara Life Hotel Bangkok Phra Nakhon	Welcome voucher to use at the restaurant		VIP guests only or as per contract		•	VIP only			Room decoration for Birthday & Honeymoon
Centara Apathaya	•		VIP only (Fruit Plate)		•	VIP only	One complimentary Suit, Pressing or Item of laundry for PLATINUM ELITE tier and depend on the Sales Contract Agreement		Birthday cake, in-room set up for honeymooners or wedding anniversary
Hua Hin									
Centara Grand Beach Resort Hua Hin	•	•	VIP, returning guests or Club guests only	At the lobby, Museum & Elephant Bar. In-room for VIP guests	#	VIP or returning guests only	Club guests only (2 pieces)		Birthday cake, set up for honeymooners & wedding anniversary, complimentary club access for CLC Platinum Elite
Centara Life Cha Am Beach Resort Hua Hin	•	VIP only	VIP only		•				
Pattaya - Sriracha									
Centara Grand Mirage Beach Resort Pattaya	•		VIP only	At Club 11 Floor and Zulu Family Club	•	•	Club guests only (2 pieces)	From hotel to Centrafr festival shopping and Central Marina (with charge THB 30)	Birthday cake, in-room set up for honeymooners or wedding anniversary
Centara Pattaya Hotel	•	VIP only	VIP only	At the lobby	•	VIP only		From hotel to Soi Buaklin, Centrafr festival Pattaya, Tops Supermarket and Big C North Pattaya	Birthday cake, special set up for honeymooners or wedding anniversary
Centara Nova Hotel Pattaya	•	VIP only	VIP only	At the lobby	•	VIP only		From hotel to Soi Buaklin, Centrafr festival Pattaya, Tops Supermarket and Big C North Pattaya	Birthday cake, special set up for honeymooners or wedding anniversary
Centara Life Maris Resort Jomtien	•		VIP only	At public areas and restaurants	•	VIP only		From resort to Jomtien Beach and Centrafr festival Pattaya (2 rounds/day)	
COSti Pattaya Wong Amat Beach					•				
Centara Serrisa Residence and Suites Sriracha	•	•	VIP only	Online Application "Press Reader"	•	VIP only		From hotel to Robinson Sriracha, Talcom	Birthday cake, in-room set up for honeymooners or wedding anniversary
Koh Chang									
Centara Koh Chang Topiicana Resort	•	•	•	At the lobby	•	•	Club guests only (2 pieces)	Upon request (with charge)	Birthday cake, honeymoon set up in room
Ratchaburi									
Centara Life Wisma Hotel Hatchaburi					•				
Krabi									
Centara Ando Dhveli Resort & Spa Krabi	•	•	VIP or returning guests only	•	•	•		Shuttle bus service between Ao Nang Beach and resort (with charge)	Birthday cake, special set up for honeymooners or wedding anniversary
Centara Ao Nang Beach Resort & Spa Krabi	•	•	VIP guests only		•	•		Shuttle bus service between Ao Nang Beach and resort (with charge)	Birthday cake, special set up for honeymooners or wedding anniversary
Centara Life Phu Panu Resort Krabi					•			Shuttle bus service between Ao Nang Beach and resort	
COSti Krabi Ao Nang Beach					•				
Koh Phangan									
Varivana Resort Koh Phangan, The Centara Collection	•				•			From Thongsala pier to VARIVANA Resort Koh Phangan (on the check-in date. (Free))	
Koh Phi Phi									
Centara Villas Phi Phi Island	•	•			•	•		Shuttle bus service between Tonsai Pier and the resort is available on a scheduled basis.	
Samui									
Centara Reserve Samui	•	•		•	•	•	Suite room guests only	•	•
Sanee Samui Beach Resort, The Centara Collection	•	•	•		•	•			Daily replenishment of capsule coffee machine
Centara Villas Samui	•	•	VIP only (Fruit plate)	At the lobby and restaurant	•			From hotel to Lamai Beach (with charge)	Birthday cake, honeymoon cake, bed decoration for honeymooners, free use of kayaks
Centara Life Lamai Resort Samui	•				•			From hotel to Lamai Beach (Free)	Birthday cake, special set-up for honeymooners and wedding anniversary
COSti Samui Chaweng Beach					•				
Phuket									
Centara Grand Beach Resort Phuket	•	•	•	At the lobby, restaurants, and Club Lounge and VIP or Club guests on request only	CLC and Club guests	•	Club guests only (2 pieces)	From hotel to Karon Town and Jungceylon Shopping Centre (with charge) and complimentary from hotel to Central Foresta	Birthday cake, special for honeymooners or wedding anniversary, shoe, pillow menu, free water sports (nonkilling)
Centara Villas Phuket	•	•	VIP only	Online Application "Press Reader"	#	•		From hotel to Karon and Patong (with charge)	Birthday cake, special in room set up for honeymooners or wedding anniversary
Centara Karon Resort Phuket	•	•	VIP only (Fruit plate)	VIP only	#	•		From hotel to Patong city (with charge)	Special in-room set up for honeymooners and wedding anniversary, birthday special with birthday card, flower decoration on bed and drink voucher
Centara Karon Villas Phuket	•	•			•	•			
Centara Kata Resort Phuket	•	•		Public area	# and CLC guests			From hotel to Kata Beach	Birthday card, in-room set up for honeymooners or wedding anniversary
Waterfront Suites Phuket by Centara	•		•		•				
Hai Yai									
Centara Hotel Hai Yai	•	VIP only	VIP and Premium Deluxe to Suite room type only	At the lobby and in-room per request only	•	VIP or returning guests only			Birthday cake and anniversary cake, in-room set up for honeymooners, others as per guests' request
Chiang Mai									
Centara Riverside Hotel Chiang Mai	•	VIP only	VIP only	At the lobby and restaurant	•		15% discount for long staying guests	To/From Central Chiang Mai (Complimentary service by the room)	Birthday cake, special set-up for honeymooners and wedding anniversary
Mae Sot - Udum Thani									
Mae Sot Hotel	•	•		At the lobby restaurant and in-room for long stay guest only	•				Birthday cake for honeymooners
Centara Udum	•	VIP only	VIP only		•				Birthday cake, in-room set up for honeymooners and wedding anniversary
Korat - Khao Yai - Ubol Ratchathani									
Centara Korat	•		VIP only	At the lobby and restaurant	•	VIP only	For long-staying guests only	From hotel to Thao Surasani Monument	Birthday cake, special set-up for honeymooners and wedding anniversary
ROUN KIR KHADZYAL, The Centara Collection	•	•			•	•			(Daily)Mini bar and snack, turndown service, capsule coffee, herbal tea, and bubble foaming bath
Centara Ubol	•		VIP only		•	Welcome letter and note on TV screen for VIP only		From hotel to Central Ubol to Ubol Ratchathani International Airport	Birthday cake, special set-up for honeymooners and wedding anniversary
Maldives									
Machchhashi Island Resort & Spa Maldives, The Centara Collection	•	•	•	At public areas	•	•	GA guests only (2 pieces)		Complimentary use of non-motorised water sports - Paddle board, stand up paddle board and kayak. Birthday cake, in-room set up for honeymooners and wedding anniversary
Centara Grand Lagoon Maldives	•	•	•		•	•			
Centara Mirage Lagoon Maldives	•	•	VIP only		•	•			Complimentary use of non-motorised water sports. Birthday cake, in-room set up for honeymooners and wedding anniversary
Centara Ra-Uthi Resort & Spa Maldives	•	•	VIP only	Online Application "Press Reader"	•	•			Complimentary use of non-motorised water sports
Oman									
Centara Mirage Beach Resort Duha					•			Upon request (with charge)	
Centara Muscat Hotel Oman	•	•	VIP & Suite only	At public areas & Club Lounge	•	•	Club guests only (2 pieces)		
Al-Hal Waves Hotel, managed by Centara	VIP only		VIP only	At the lobby	•	VIP only			Birthday cake (minimum 4-night stay)
Qatar									
Centara West Bay Hotel & Residences Doha	•	•	VIP only	At the lobby	•	•			Birthday cake, special set-up for honeymooners or wedding anniversary
Vietnam									
Centara Mirage Resort Mui Ne	•	•	Check-in day only		•	•			
Laos									
COSti Vientiane Nam Phu					•				
Japan									
Centara Grand Hotel Osaka	For VIP and Club guests only	For VIP and Club guests only	VIP or as per contract	Available upon request	•	Welcome message on TV. Welcome card for VIP			Birthday cake, special set-up for honeymooners and wedding anniversary
Centara Life Namba Hotel Osaka					•				Beverage station located on Level 1
Nepal									
Himalayan Hideaway Resort Pokhara, The Centara Collection	•	•	VIP guests and as per contract	At public areas	•	Handwritten welcome notes for all guests			Half pound cake for birthday, anniversaries and special occasion, minimalist room decor for celebratory stays, one-time afternoon tea (choice selected menu), two-hour scenic hike to Kalikot temple